

Organization



Correspondence

To: Whom it may concern
From: John M. Swartzendruber
Subject: John Krenson

Date: 9/22/2004

John Krenson is a professional trainer who our company has called back repeatedly. He is skilled at adapting the subject material to address the specifics of our facility, resulting in a "custom" training course. John draws on an extensive knowledge of subject and his own experience to effectively convey an authoritative presentation of the material to his audience. His ability to enhance the essential information with real world examples, applications and humor give him exceptional connection with his audience, resulting in complements from our employees after every session. We will be calling on John to help us with future training needs.

John Swartzendruber
The Cooper Tire Company